## Health and Safety Announcement

## **Keeping Our Patients Safe and Healthy at Galleria Dentistry**

Dear Patients,

In light of the current novel coronavirus/COVID-19 concerns affecting us here in the US and abroad, we wanted to take this opportunity to update you on the precautions we are taking at our office to ensure your (and our) health, safety, and well-being.

Please know that we always have and continue to employ the most up-to-date infection control procedures at Galleria Dentistry and our record proves that they work really well!

Be reassured that the infection control and standard precautions that we always employ are excellent deterrents to COVID-19 and every other virus. In addition to the routine steps we take, we are being even more vigilant of all the areas in the office. Surfaces in the reception area, front desk area, consultation area and restroom(s), which would normally be cleaned and disinfected daily, are now being disinfected throughout the day. Hand sanitizer is readily available in all areas of the practice for your use.

We also ask you for your help in keeping everyone safe. If you have traveled to China, Japan, South Korea, Italy, Iran, England, Ireland or any other region affected by the coronavirus, please call our office and reschedule your appointment. Washing your hands regularly with soap and water for at least 20 seconds is of utmost importance.

If you are not feeling well, have a fever, cough, or difficulty breathing, please contact your physician and call our office to reschedule any upcoming appointments. Our team (who are also being diligent about their own health) will be available prior to your next visit to make sure you are well and to answer any questions or concerns. If you are not well, we will help you cancel the current appointment with no fee and make sure that we have a future appointment scheduled so you can stay on track with your care!

It is in everyone's best interest to continue your routine healthcare, including dental care, especially yours! During this confusing and stressful time, staying healthy helps you fight off any challenge! Know that we take our role as your healthcare partner very seriously and are here to help! For the latest information and guidance, please refer to the CDC's COVID-19 situation webpage, the Department of Public Health website, or ADA. Stay safe and healthy—we look forward to seeing you soon.

Sincerely,
Your Friends at Galleria Dentistry